

THE INSIGHTS

April 2024

1

Improving primary care referral to specialist services: a protocol for a 10-year global systematic review in the Australian context

This paper outlines the planned protocol for a systematic review relating to how health systems perform with regard to patient access to specialist care, and the efficacy of interventions aimed at improving this.

*Ekanayake SKDM, et al. BMJ Open. 2023; 13(8): e068927.



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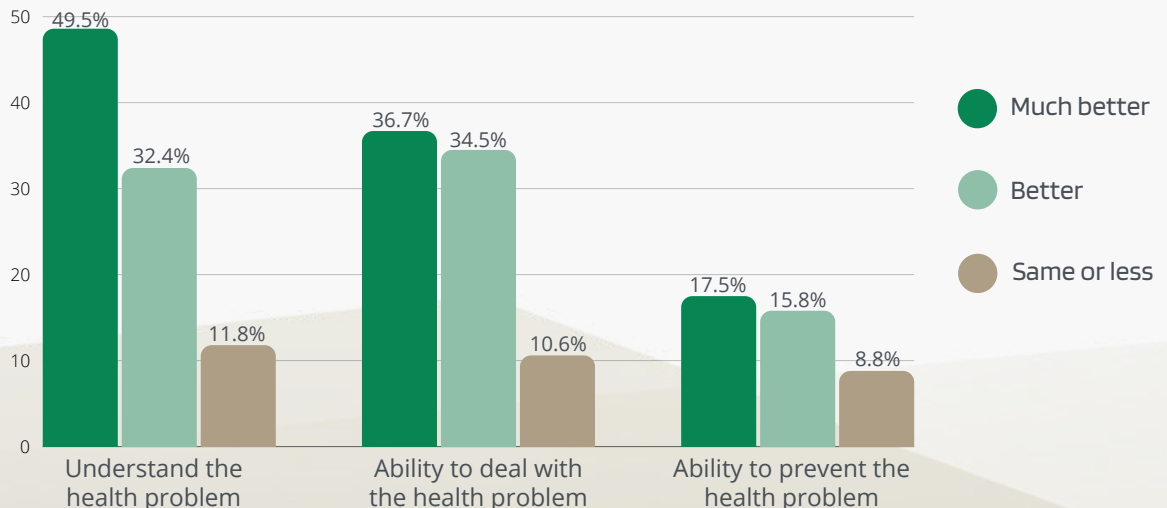
Impact of Telephone Medical Consultation Service (937) on Users' Outcomes in Saudi Arabia: A National Study

This study aimed to explore the impact of telephone medical consultation service (937) on users' outcomes in Saudi Arabia. Most 937 telephone consultation calls were handled without needing face-to-face visits. Most 937 telehealth service users were satisfied and complied with the health advice.

*Al-Shroby WA. Saudi Journal of Health Systems Research. 2024. In Press

2

Subject enablement after calling the 937 telephone medical consultation center



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3

The role of the health sector in tackling climate change: A narrative review

This narrative review summarized the information on the role of healthcare systems in addressing climate change and strategies for reducing its negative impact to illustrate different types of actions that can support the ecological transformation of healthcare systems to help reaching sustainable development goals.

*Or Z, and Seppänen AV. Health Policy. 2024. In Press



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Relationship between the healthcare system, climate change, and sustainability strategies and interventions

