

FAQs:

1- How can I follow up the ticket?

You can follow up the ticket through the website homepage, or via 937 Call Center.

2- What is the ticket close time?

The ticket is processed and closed within 72 working hours.

3- Can I object against the action taken regarding the ticket?

Yes, by calling 937 and stating the reason for the objection.

4- Can a ticket be created on behalf of someone else?

Yes, this can be done by selecting (Another Person) box, and completing his data.