THE INSIGHTS Feb 2024



Assistant Deputyship of Planning and Organizational Excellence General Directorate of Research and Studies

Periodical Bulletin For Recent Trending Scientific Publications of Health Systems & Health Policies

The Impact of Virtual Consultations on the Quality of Primary Care: Systematic Review



This study aims to evaluate the impact of virtual consultations on the quality of primary care. This systematic review demonstrated that virtual consultations may be as effective as face-to-face care and have a potentially positive impact on the efficiency and timeliness of care; however, there is a considerable lack of evidence on the impacts on patient safety, equity, and patient-centeredness, highlighting areas where future research efforts should be devoted.

^cCampbell, K. et al. Journal of medical Internet research. 2023; 25: e48920.



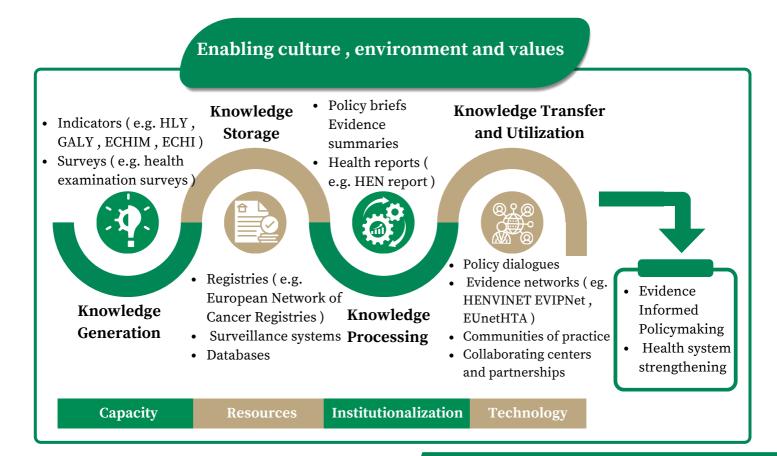


Knowledge management tools and mechanisms for evidence-informed decision-making in the WHO European Region: a scoping review



This scoping review aims to map existing knowledge management tools and mechanisms used to promote evidence-informed health decision-making in the WHO European Region and identify knowledge gaps.

*El-Jardali, F. et al. Health research policy and systems. 2023; 21(1): 113.



THE INSIGHTS Feb 2024



Assistant Deputyship of Planning and Organizational Excellence General Directorate of Research and Studies

Periodical Bulletin For Recent Trending Scientific Publications of Health Systems & Health Policies



Development of the National Policy for Quality in Healthcare for Malaysia



The National Policy for Quality in Healthcare for Malaysia was developed through a comprehensive situational analysis using a multi-method approach that identified priorities across national, state, institutional and community levels.

*Awang, S. et al. Health research policy and systems. 2023; 21(1): 119.

The eight elements applied in developing the National Policy for Quality in Healthcare (NPQH) guided by the WHO National Quality Policy and Strategy (NQPS)

Stakeholder mapping & engagement

Identify , map , engage key stakeholders and outline their roles

National health priorities

Outline of identified goals and . current national health priorities

Local definition of Quality

Identify local quality definition , and how this will be reflected in the actions set out in the strategy

Governance & organisational structure

Outline governance structure for national quality efforts including resources required

Situational analysis

Review of historical and current information as well as collection and collation of new data to understand the current state of quality at multiple levels of care

Quality indicator & core measures

Outline of national quality measurement framework and indicators

Health management information system & data systems

Outline of proposed health information and data systems to support national quality efforts

Improvement methods & interventions

Identify quality initiatives to address identified priorities