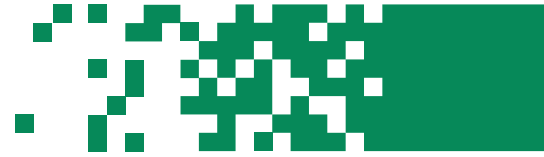


THE INSIGHTS

Feb 2024

1

The Impact of Virtual Consultations on the Quality of Primary Care: Systematic Review



This study aims to evaluate the impact of virtual consultations on the quality of primary care. This systematic review demonstrated that virtual consultations may be as effective as face-to-face care and have a potentially positive impact on the efficiency and timeliness of care; however, there is a considerable lack of evidence on the impacts on patient safety, equity, and patient-centeredness, highlighting areas where future research efforts should be devoted.

*Campbell, K. et al. Journal of medical Internet research. 2023; 25: e48920.

2

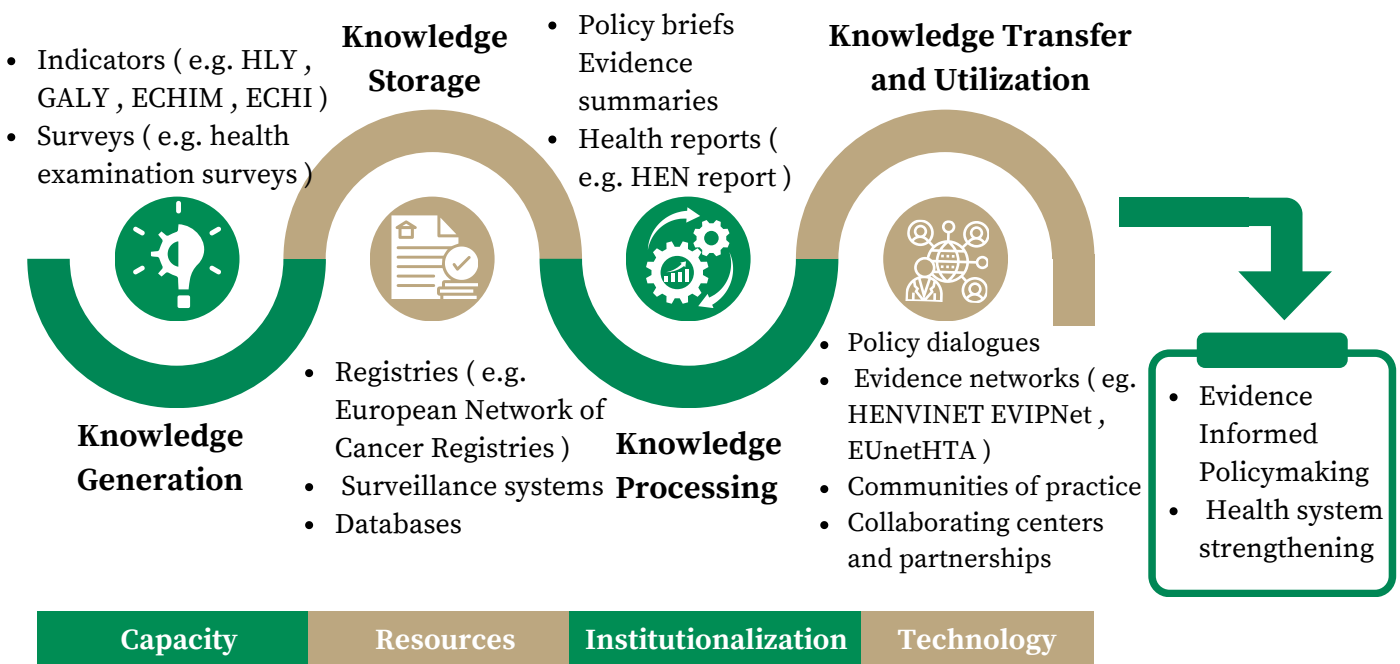
Knowledge management tools and mechanisms for evidence-informed decision-making in the WHO European Region: a scoping review



This scoping review aims to map existing knowledge management tools and mechanisms used to promote evidence-informed health decision-making in the WHO European Region and identify knowledge gaps.

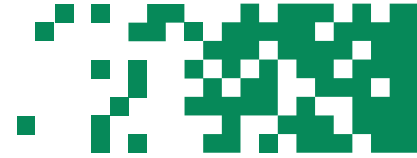
*El-Jardali, F. et al. Health research policy and systems. 2023; 21(1): 113.

Enabling culture , environment and values



3

Development of the National Policy for Quality in Healthcare for Malaysia



The National Policy for Quality in Healthcare for Malaysia was developed through a comprehensive situational analysis using a multi-method approach that identified priorities across national, state, institutional and community levels.

*Awang, S. et al. Health research policy and systems. 2023; 21(1): 119.

The eight elements applied in developing the National Policy for Quality in Healthcare (NPQH) guided by the WHO National Quality Policy and Strategy (NQPS)

